



Message from the President & CEO



This month has been one of consolidation in terms of focusing on Service Excellence.

Our Customer Satisfaction rating is very high and throughout our business Health and Safety is promoted to the highest level possible for the good and benefit of all staff.

May has been a busy month in preparation of multiple new service tenders and bidding to secure extended contracts for services that are due to expire.

As we move into the holy month of Ramadan, it is essential that our service focus maintains stability which will bode us well for the remainder of the Year.

Q2 results are very encouraging and once the final audit is complete, we can give a more accurate report regarding this subject matter.

I trust you find this month's issue interesting and look forward to advising you more of the exciting times in Dream Group in the coming months.

Mr. Jamal Alkooheji President & CEO

Dream Pools "Pool Maintenance and Repairing"

BUSINESS UPDATES

Dream Pools continues to expand its pool maintenance services utilising its highly skilled and certified staff. Multiple residential contract have been won from customers who are very happy with the services and standards that Dream Pools operate too.



Monthly Service Customer Satisfaction Survey Graph – May 2015



Executive Facility Management

EFM have been commissioned to manage J-View IV located at Bldg. 1680, Road 3738, Block 337 Umm AI Hassam providing Total Facilities Management Solutions.



Dream One Fire & Safety Services

DOFSS is pleased to announce that the company has been registered and authorized by Ministry of the Interior, General Directorate of Civil Defence Protection and Safety Directorate to carryout the following activities throughout the Kingdom of Bahrain:-

- * Fire Alarm System
- * Fire Fighting System
- * Intumescent Coatings for
- Protection of Steel Structure

All of the above activities will be carried out in accordance with the Civil Defense rules and regulations.

Quick Zebra Services Promoting Health and Safety

QZS - BIA Site continue the Health & Safety culture in its working place.

A Safety Award certificate and Cash Bonus is awarded for month of May 2015 staff member with "Outstanding Commitment" to Safety standards.

Presentation



Biraj Nepali being awarded by Mr. Narayan Shrestha

"Dream Group Events"

Awarding of Group Employee of the Month

Group Employee of the Month's Certificate of Appreciation and Cash Bonus were awarded to the winners by our Group General Manager Mr. Len Robey MBE.

> **Congratulations!** From the CEO, GGM and all Staff, Keep up the good work!



Mario Carvalho January 2015 (EFM)



Narendra Singh Thakuri March 2015 (QZS)

TOOLBOX TALK

The Toolbox Talks topic in the month of May 2015 is regarding Safe Use of Machinery, Boom Lift Safety and Garbage Removal Safety.



EMPLOYEES OF THE MONTH : May 2015

nerine Baylon
winder Singh
khar Athram
ma A. Jalil
leep Asanka

GROUP EMPLOYEE OF THE MONTH : May 2015



Congratulations to Shekhar Athram from the CEO and GGM for achieving the Group Employee of the Month for Outstanding Services and hard work/dedication in his role as Cleaner with QZS-Lulu Hidd Site.

COMPANY PROFILE OF THE MONTH



Dream Pools is one of the leading Swimming Pool Construction Company in the Kingdom of Bahrain. Our swimming pools designs are regulated by the Swimming Pool and Allied Traders Association (SPATA). We pride ourselves on the successful project in Durrat Al Bahrain constructing 1000 pools and spas.

Dream Pools offers a unique variety of swimming pools, landscaping and water features designed bespoke to our clients requirements and budget:





In addition, Dream Pools also offer Pool Maintenance such as:

- Testing
- Water Treatment and Purification
- Pool and Water Feature Installation
- Heat and Coolina Installation
- Pool railing safety installation
- Jacuzzi Maintenance

Contact us:



- Pool deck Maintenance
- Water Feature Maintenance



Coming Soon!..

- Major New Contracts in the Pipeline
- New Website for Delmon Group

For More Information – Tel no.: (+973) 1770 0211 Fax no.:(+973) 1770 4111 P.O. Box 15166, Kingdom of Bahrain E-mail: info@dreamgroup.bh Website: www.dreamgroup.bh

DREAM GROUP - IFTAR DINNER Group 1 - Headquarters' Office Managers and Staff @ MADO Café, Enma Mall, Kingdom of Bahrain



Many thanks to our CEO for funding this special occasion